

# Michael Gombos

Gombos2002@gmail.com ❖ 346 337 8946 ❖ Houston, TX  
www.michaelGombos.com

## Skills

Communication | Troubleshooting | Automation

## Professional Work Experience

### Memorial Hermann

Feb 2024 – Present

*Field Technician*

*Houston, TX*

At Memorial Herman, our team handled a medical record software change from Cerner to Epic. My role was to image and configure computers and other medical hardware for deployment across houston. Once devices were configured, I would assist with quality control and inventory. It was essential for me to follow up with hospital staff after hardware is installed, using service now to manage incidents that were reported.

### Bill.com

Jan 2022 – Jan 2024

*Technical Support Representative*

*Houston, TX*

In my role at bill.com, I was the first point of contact when customers had any issues with our accounting software. My responsibilities included payment timing inquiries, fraud, sync errors, custom reporting, and assistance with reconciliation.

### SEO for real estate investors

Jan 2021 – Jan 2022

*Software Developer*

*(remote)Wilton, CT*

While working at SEO for real estate investors, I was a consultant, bringing hands-on marketing guidance to real estate investors. This included UI/UX design, SEO, content creation, blogging, building backlinks, shooting and editing photo and video, and developing websites using wordpress.

### WingStop

Jun 2019 – Jun 2020

*Shift Leader*

*Houston, TX*

### WingStop

Jan 2019 – Jun 2019

*Cashier*

*Katy, TX*

## Education

### CompTIA A+ Certification

April 2024

### Houston Community College

Sep 2020 – Dec 2024

*Associate of Science in Computer Science*